**💡 Issue: Function (Fn) Keys Not Working Properly**

💡 **Problem:**  
Brightness, volume, or other Fn-based shortcut keys are unresponsive or work only when pressing Fn.

🛠️ **Try These Steps:**  
✅ **Step 1: Check Fn Lock Status**  
• Look for an **Fn Lock** key (often Esc or a dedicated key-“FnLock”).  
• Press **Fn + Esc** or **FnLock** key once to toggle function mode.

✅ **Step 2: Reinstall Keyboard Drivers**  
• Go to **Device Manager → Keyboards**  
• Right-click and update or reinstall the keyboard driver.

✅ **Step 3: Test with External Keyboard**  
• If external keyboard shortcuts work, internal hardware might need servicing.

🧑‍🔧 **Still Facing Issues?**  
Fn key problems may be tied to hardware or firmware. Contact **Ention Support** for assistance or further diagnosis.